

Kidsgrove Town Council
Victoria Hall
Liverpool Road
Kidsgrove
Staffordshire
ST7 4EL

Tel: 01782 782254

www.kidsgrovetowncouncil.gov.uk



Website Accessibility Statement

www.kidsgrovetowncouncil.gov.uk

This accessibility statement applies to www.kidsgrovetowncouncil.gov.uk.

This website is run by Kidsgrove Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How Accessible this Website is:

We know some parts of this website are not fully accessible:

- most older PDF documents are not fully accessible to screen reader software
- some of the contrast needs improving
- some linked images do not have alternative text

We are still in the process of fixing some of the issues and will update this list accordingly.

Feedback and contact information:

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

Email: Townclerk@kidsgrovetowncouncil.gov.uk

Call: 01782 782254

Town Hall,
Liverpool Road
Kingsgrove
Stoke-on-Trent
ST7 4EL

We will consider your request and get back to you in 10 working days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Contacting us by phone or visiting us in person

If you have a disability or any special requirements, please contact us before visiting our offices. You can call us on 01782 782254 and we will discuss your requirements ahead of your visit.

Technical information about this website's accessibility

Kingsgrove Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, and we are working towards improving this position.

Non-accessible content

The content listed below is non-accessible for the following reasons

PDF & Word documents

- Most older PDF documents, for example our Minutes and Agendas are not fully accessible to screen reader software.

When we publish new content, we'll aim to ensure our use of images meets accessibility standards.

Disproportionate burden

None

Content not within the scope of the accessibility regulation

Any PDF documents or other documents published before 23rd September 2018 are not accessible.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. For example, we do not plan to fix any Council meeting Agendas or Minutes published prior to 23 September 2018.

If you would like any of these documents in an alternative format, you can contact us to discuss your requirements.

Email: townclerk@kidsgrovetowncouncil.gov.uk

Telephone: 01782 782254

Any new PDFs or Word documents we publish will meet accessibility standards.

What we're doing to improve accessibility

We will continue to improve our site's accessibility as detailed previously and will provide any appropriate training for staff that is needed to fix these issues.

We have appointed a lead person within the organisation to take lead on these plans. The current lead for Accessibility within our organisation is the Town Clerk.

Preparation of this accessibility statement

This statement was prepared on 23rd September 2020. It was last reviewed on 23rd September 2020. This statement will be reviewed annually. The next review date will be 23rd September 2021.

This website was last tested on Wednesday 23rd September 2020. The test was carried out internally by the Town Clerk.

Every live page of the website has been tested for accessibility issues.